



MS Teams CloudVoice

Telephony services in Microsoft Teams

The incorporation of telephone calls
in a unified communications service.

deep.eu



MS Teams CloudVoice is a **unified collaboration solution from Microsoft which combines the features of traditional telephony and managed by DEEP.**

MAKE AND RECEIVE CALLS FROM YOUR MICROSOFT TEAMS ENVIRONMENT

You can make and receive calls from your Microsoft Teams environment to and from any traditional telephony operator and telephone number in the world, while keeping your Luxembourg root number if you wish.

As well as its native collaboration feature, MS Teams CloudVoice offers the features of a traditional telephone exchange system plus more advanced services including various options and a means of centralising intra-company communications using several devices (mobile, PC, tablet, landline) in the single MS Teams app.

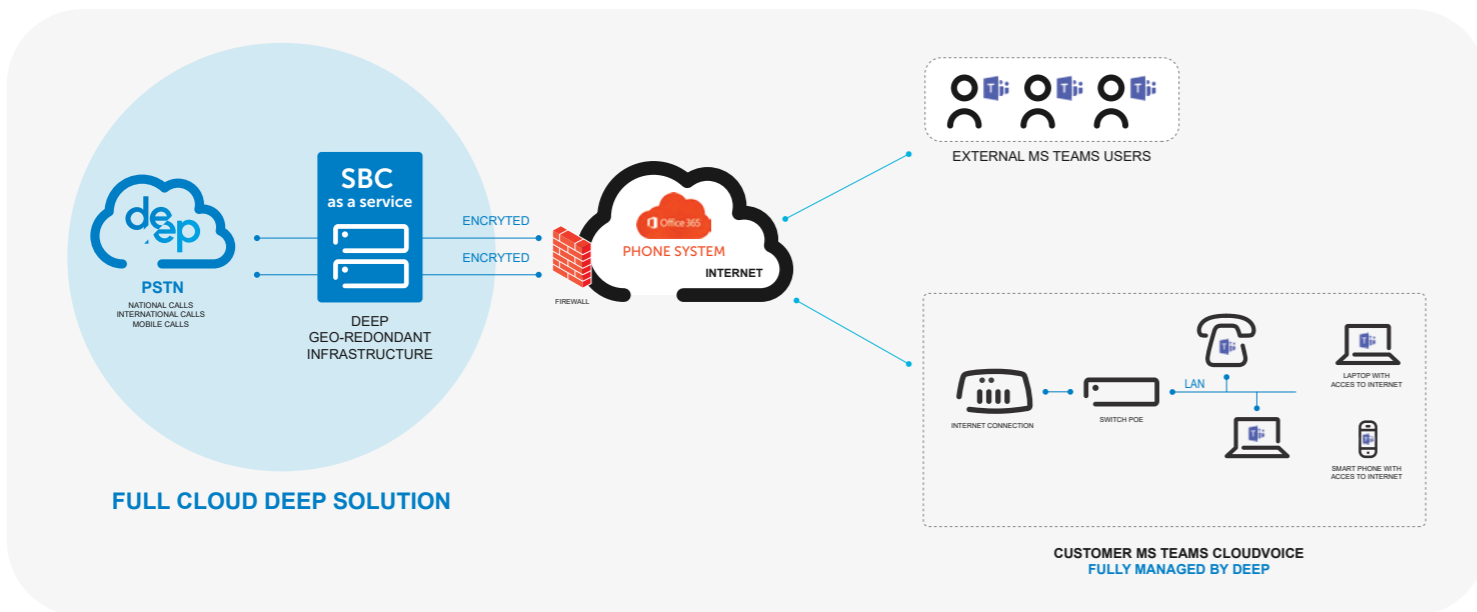
Simplify your communication technology by unifying your communications within MS Teams, a single tool available on your PC, mobile or tablet: collaboration, calling, chat and meetings.

> You can be reached any time, anywhere!

OUR PACKAGE

The Ms Teams CloudVoice package from DEEP is based on the Microsoft's Teams Voice without calling plan solution.

To manage your connection to Microsoft's cloud in a completely secure and optimal way and to access DEEP's SBC, ConnectedOffice from DEEP is an effective and secure solution that is the best fit for your needs.



MS TEAMS CLOUDVOICE FEATURES

Telephone features	Collaboration features
Incoming and outgoing calls from MS Teams	Share your screen or app with Teams users
Merge calls and create conference calls (no. voice calls)	Chat function for contacting members of your organisation
Mute/unmute	Organise meetings of up to 300 participants
Systematic call diversion	Join the meeting as a guest through the browser
Call diversion for unanswered calls	Activate the "Together" mode during the meeting
Simultaneous ringing on two extensions	Enable translation of conference calls
Local call logs	One-to-one voice or video calls
Access to your business contacts	Screen or app sharing during a meeting
Add a new telephone contact	Share your files with Teams users
Voicemail message notification	Store your documents in Sharepoint during a meeting
Display caller number	
Anonymous calls	

YOUR BENEFITS

- > Access to Microsoft's telephone features via DEEP's MS-Direct Routing from a public network to make and receive calls anywhere in the world
- > A vast range of MS-Teams compatible IP SIP telephones and video conferencing equipment available for purchase
- > A secure professional service
- > Ability to keep your Luxembourg telephone number(s)
- > Support from DEEP experts throughout

GOOD TO KNOW

Your working methods have evolved and you are looking for office tools that are directly accessible in the cloud? DEEP has the SOLUTION:

Discover the **Microsoft 365 offer from DEEP** (an independent offer from MS Teams CloudVoice)

DEEP: A MICROSOFT GOLD PARTNER

As a Microsoft Gold Partner, DEEP helps you to choose the best Microsoft 365 package for your needs and then supports you in your transition to Cloud, through a selection of complementary services:

- > Creation of a tenant, an essential step in creating your Microsoft 365 subscription
- > Provision and billing of the chosen licenses
- > Support with user setup
- > Incident management

Gold
Microsoft Partner
Microsoft

Interested?

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