CloudPBX with Cisco Webex

Integration of Cisco Webex in CloudPBX

Offer your staff all the features of an advanced telephony solution with the power of Cisco Webex. Calling and collaborating in the office, from home or on the road has never been so simple and productive.

webex
by CISCO

deep

deep.eu

DEEP is integrating Cisco Webex with CloudPBX so that customers can fully benefit from advanced telephony and teamworking features using CloudPBX with Cisco Webex.

Working from home, on the move or in the office, you can be reached by your colleagues and customers, keeping in contact while maintaining communications!
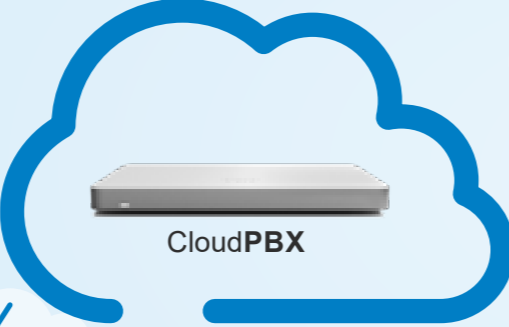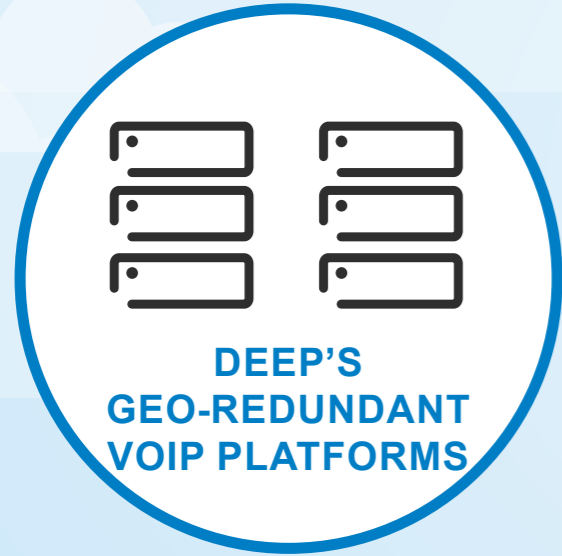
OUR SOLUTION

CloudPBX with Cisco Webex is an offer that integrates Cisco Webex with CloudPBX.
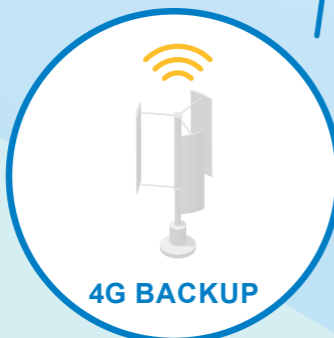
In collaboration with Cisco, DEEP is offering a fully integrated team experience, combining calls, advanced messaging features and Webex meetings in a single application. You can create secure virtual workspaces for any project, no matter how long or short.

Simplify daily interaction with messaging and file sharing!

- Make calls easily, and receive them from Cisco Webex with CloudPBX
- Arrange and attend meetings, all in a single application
- Chat with one or more people in team rooms, and use features such as searching for and sharing files through the Cisco Webex infrastructure
- Share presence (status)
- Protect your important data with advanced security

DEEP'S GEO-REDUNDANT VOIP PLATFORMS

CloudPBX

IP TELEPHONES & SIP-DECT TELEPHONES

4G BACKUP

LuxZone

Business ON

Meeting Room

COMMUNICATE AND COLLABORATE WHEREVER YOU ARE AND WHENEVER YOU WANT.

webex
by CISCO

COLLABORATION IN THE OFFICE, FROM HOME OR ON THE ROAD.

A single interface on all your devices:
PC, tablet, smartphone.

Choose the call and collaboration pack that suits you best, based on the needs of your staff.

Mobile and landline plans: ❯ National   ❯ LU/DE/FR/BE   ❯ LU/EU/USA

	CPBX Voice & Collaboration Basic	CPBX Voice & Collaboration Standard	CPBX Voice & Collaboration Premium	CPBX LuxZone
Landline extension	✔	✔	✔	✔
Cisco Webex	✔	✔	✔	
LuxZone		✔	✔	✔
Call pickup	✔	✔	✔	
Call forwarding	✔	✔	✔	
Schedules [1]	✔	✔	✔	
Number display	✔	✔	✔	
Hunt group	✔	✔	✔	
Group night forwarding	✔	✔	✔	
BLF – busy lamp fields on VoIP	✔	✔	✔	
Flexible seating		✔	✔	
Unified voicemail	✔	✔	✔	
Go Integrator Lite	✔	✔	✔	
Hold music	✔	✔	✔	
Conference call (max 3)	✔	✔	✔	
Caller number blocking	✔	✔	✔	
Push to talk	✔	✔	✔	
Favourites (speed dial)	✔	✔	✔	
Boss/Assistant		✔	✔	

CPBX Voice & Collaboration Basic

Arranging occasional video conferences between colleagues from a previously created "Team room", including all participants.

This way of arranging meetings is best suited to close colleagues.

CPBX Voice & Collaboration Standard

Arranging meetings quickly and easily

Arranging frequent video conferences internally or externally, for up to 25 participants

Invite guests to a video conference with an online meeting experience.

Users get their own meeting room, just for them, with their own conference bridge (telephone number).

CPBX Voice & Collaboration Premium

Arranging meetings quickly and easily

Organisation of internal and external video conferences for up to 1,000 guests Invite guests to a video conference with an online meeting experience. Users get their own meeting room, just for them, with their own conference bridge (telephone number).

Meeting recording

Meeting recording

Delegation of meeting organisation to a third party

Remote office management

Application and desktop sharing during meetings by the organiser and participants

Advanced features

Webex features:

	Webex Basic	Webex Standard	Webex Premium
Personal virtual meeting room For planning meetings with a maximum number of guests	✘	25	1,000
Webex applications available Mobile, computer, tablet Call transition between office phone, softphone and even mobile phones with no call interruption.	✔	✔	✔
Main features Calls (within and outside the Webex environment) Messaging, multi-party messaging Collaboration Whiteboard during the meeting, sharing of the office and applications (office screen sharing) Softphone	✔	✔	✔
Presence message features Call presence (on call) Meeting presence (in meeting, in presentation) Presence (active, last active) Manual setting of presence – location Do not disturb Personal message status **Basic message features** Chat Show chat history Delete discussion room Delete message thread Delete an individual message Read the receipt Typing indicator File sharing Screenshot Information filters Message transfer between Rooms Search in a Room Message editing by thread File drag and drop Gifs, emojis and reaction emoticons Mark as seen Favourites Embedded previews (pdf, gifs) Show the file in the conversation Download the file viewer External participant indicator Room member management Messaging between teams/ organisations Add a shortcut to a room Room cover photo Screen Sharing, application, whiteboard, comment	✔	✔	✔

	Webex Basic	Webex Standard	Webex Premium
Advanced message features Moderator – Add/remove people Moderator – Edit room name Moderator – Add/remove a moderator Moderator – Change room image Activate Announcement mode Show room policy Set meeting policies (assign a sponsor)	✘	✘	✔
Meeting features Office sharing by meeting organiser Application sharing by meeting organiser Screen sharing on mobile Whiteboard/comment One-click, scheduled meetings Attendance by HD VoIP video Full screen and gallery display Cut sound for all/participants Deactivate all/participant Multi-party chat Virtual backgrounds Background noise reduction Music mode	✔	✔	✔
Collaboration – Meetings Office sharing by meeting organiser Application sharing by meeting organiser	Available for the organiser and participants.	Available for the organiser and participants.	Available for the organiser and participants.
Advanced meeting features Animated meeting reactions Hand-raising actions Small group sessions Notes Poll Permalink to meetings Access to meeting site Password protection Audio call lock (toll named user) Personal meeting room (PMR) Scheduling of PMRs Personal conference number (PCN) Participation via a video system (CMR) Integration with Microsoft Office 365 Calendar Integration with Google Calendaring for G Suite	✘	✔	✔

	Webex Basic	Webex Standard	Webex Premium
Smart meetings – People Insights Presenter's default controls for all participants Application sharing by meeting organiser Remote office management Allow change of URL for the PMR (Personal Meeting Room) Allow content sharing with external add-ins Live streaming of meetings on Facebook, YouTube Allow other users to schedule meetings in their own name Delegate your meetings (alternative host, monitor host during meeting) Media quality indicator	✘	✘	✔
Meeting recording	✘	✘	✔ (local, cloud 10 GB)
Integration Outlook Add-in (PC only) Microsoft Teams Slack	✔	✔	✔
Twinning with Cisco Webex devices	✔	✔	✔

Advanced, user-friendly features

CALL PICKUP:
Interception of calls to an individual's telephone group via a landline
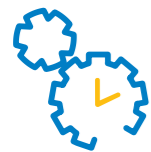
CALL FORWARDING:
Various call forwarding settings are available

> **"All calls"**, where all incoming calls will be forwarded automatically

> **"Busy"**, where call forwarding is activated when the line is busy

> **"No answer"**, where call forwarding is activated when there is no answer

> **"Unreachable"** call forwarding

Call forwarding with return: when the call is forwarded and the person to whom the call is forwarded does not answer, the call is returned to the initial point of contact (e.g. the receptionist transfers an internal call to a colleague who does not answer, so the call is then taken by the receptionist)

SCHEDULES:
Option for **users** to configure a call flow for a daily time slot.

GROUP NIGHT FORWARDING:
Call forwarding during a specific time slot at **company level.**

BLF – BUSY LAMP FIELDS ON VOIP:
The busy lamp field informs users of other users' availability via their telephone (red lamp = user busy, green lamp = user free)

FLEXIBLE SEATING:
This feature lets you use any company telephone (host-configured) attached to CloudPBX with your own settings.
Users log in to the device they wish to use, so that their profile can be accessed on this telephone.

UNIFIED VOICEMAIL:
Unified voicemail lets you receive voicemails on your landline and mobile, as well as by e-mail.

HOLD MUSIC:
Hold music available when calls are forwarded

NUMBER DISPLAY:
Anonymous calling

HUNT GROUP:
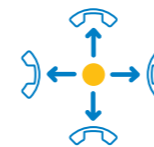Option to create/configure call groups from the company's users

CONFERENCE CALL (MAXIMUM 3 USERS):
You can hold conference calls from your landline with up to three participants.

CALLER NUMBER BLOCKING:
Option to block caller numbers.

PUSH TO TALK:
Option to call all telephones at the same time, and have them on loudspeaker. Users must be identified as "push to talk", and administrators will be responsible for deciding which users will have access to this feature.

GO INTEGRATOR LITE:
All the call features you need, accessible at one click: call, forward, hold, consultation, etc., and integration with Microsoft Outlook, Lotus Notes and Google Contacts.

This free option (Go Integrator Lite) is activated at the customer's request.

FAVOURITES (SPEED DIAL):
lets users add contacts to speed dial on their landline.

BOSS/ASSISTANT:
This feature lets the assistant manage two separate extensions at the same time so the boss is not disturbed by incoming calls.

YOUR BENEFITS

Unified communications and collaboration

Access to all features during your calls

Higher quality of communications

MADE IN LUXEMBOURG

Service managed by DEEP: you get a **secure** and **professional service** with a **guaranteed high level of service** and **attractive pricing**

Network security guarantee

Access to web portal MyConnectedOffice: lets you make changes to telephone settings (call diversion, change of WiFi password, etc.).

All the benefits of CloudPBX a highly flexible voice solution to meet all of your needs.

LuxZone be more mobile, giving out only your landline number to all of your contacts and remain contactable on your landline/mobile wherever you are on your single number (LuxZone).

Interested?
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